

Dear customers,

we also follow the developments around the Corona Virus very closely and would like to inform you about our measures in this special situation because the health of customers, employees and partners of BRESSNER Technology is one of our main concerns in this critical time.

We are glad that there is no case of COVID-19 in our staff so far and we are still able to process and ship your orders as usual. We were able to take appropriate precautions and measures at an early stage to protect the health of our employees and at the same time to be able to continue our daily business smoothly. In addition, there is a regular exchange of information with our suppliers and delivery services in order to ensure the smooth delivery of your orders. So far there are no bottlenecks in the agreed deliveries. Nevertheless, in a few cases there may be possible delays.

What are the measures taken by BRESSNER?

- For our employees with administrative work, there is the possibility to follow up on these measures in our home office. Our colleagues can therefore be reached normally by e-mail or telephone during business hours. In other areas we work flexible in shift operation. You can reach our support as usual during normal business hours.
- Due to current and upcoming government restrictions, we have decided to stop all our external
 work (customer appointments, business trips, etc.). Important appointments will be held via phone
 or video conferencing both internally and externally.
- We have further upgraded our already high hygiene standards throughout the entire division.

Our top priority is to continue to provide you with excellent service and high quality products while ensuring the health and safety of you and all our staff at all times. We will do everything in our power to achieve this. We are confident that we will meet this challenge well.

We wish you all the best and hope that you and your families come through these difficult times well.

Best regards,

Martin Stiborski & Josef Bressner Managing Directors